



Complete Your Toolkit

How Labor Costing and Benchmarking Work Together

September 10, 2025



Agenda

Common Pain Points

Labor Costing + Benchmarking Demo

Q&A



What is Labor Costing?

Labor costing is the process of calculating and analyzing the total cost associated with employing workers.

TrueComp helps model and project these costs accurately.



Poll #1

Which of these problems is the biggest issue you've run into?

- Complicated and confusing spreadsheets/Only one or a few people know how the spreadsheet works
- Inaccurate or overly-general forecasting
- Time-consuming rework and resource drain during budgeting season
- Losing track of proposals/counters between spreadsheets
- Excel broke



Common Pain Points – Labor Costing

Pain Point 1: Complication and Scalability of Spreadsheets

- High complexity
- Scenario tracking issues

Pain Point 2: Inaccurate Forecasting

- Formula breakage

Pain Point 3: Time-consuming Rework

- Resource drain

What is Benchmarking?

The **Benchmarking** module helps agencies compare compensation (base salary, benefits, total comp) across peer organizations.

TrueComp helps bring all that data into one place.



Poll #2

Which of these problems is the biggest issue you've run into?

- Lack of confidence in the data you've found on other agencies
- We are only analyzing the market once retention declines
- No one wants to spend all their time calling other agencies to get the data



Common Pain Points – Benchmarking

Pain Point 1: Difficulty recruiting and retaining talent

- Proactive vs Reactive

Pain Point 2: Data overload or manual comparisons

- Resource drain

Benchmarking → Labor Costing

Step 1

Benchmarking/Market Summary Report – visualizing problem areas and developing a plan

Step 2

Labor Costing – costing out the plan to check affordability

Poll #3

Do you see the benefits of using BOTH modules?

- Absolutely! I'll be contacting my CSM soon for more information.
- Not really... I'm good with the one I have.
- I'd like a 1:1 meeting to discuss the modules further.





Any Questions?

Presenters:

Melanie Currid

Training & Enablement Manager
melanie.currid@truecomp.com

Derek Lee

Sales Engineer
derek@truecomp.com

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